NOSA Proprietary Limited (NOSA) has noted, with disappointment, the contents of the article (the article) published in The Star, The Mercury and The Daily News newspapers on 1 October 2019 by a journalist of the Independent Media newspaper group.

This factually incorrect and materially misleading article was published notwithstanding NOSA repeatedly providing the journalist with the correct facts. NOSA’s legal rights in this regard remain reserved.

NOSA is not and was never known as NOSA International, as referred to in the sub-heading of the article.

NOSA is and remains fully accredited with the various SETAs for all course accreditations so claimed by NOSA.

We wish to clarify and emphasise the following:

1. NOSA was never accredited with HWSETA to offer any First Aid skills programme and never presented to anyone that it is or was so accredited.

2. To date NOSA has never offered any qualifications under any ETQA.

3. NOSA has been registered with the Department of Labour (the DoL) to present Level 1 to Level 3 First Aid training since 13 December 2011.

4. The DoL issued a directive on 22 December 2017 (R.1463 of 2017) which determined that, if registered with the DoL, an applicant, in this instance NOSA, is granted 8 months to be accredited with a Quality Assurance Body such as merSETA.

5. NOSA was by then already accredited with merSETA on 30 October 2017, initially as a secondary SETA until 22 August 2023 and subsequently as a primary SETA from 11 September 2019 until 11 September 2024 for the following:
   - Unit Standard 119567, Perform basic life support and first aid procedures (First Aid Level 1)
   - Unit Standard 20496, Provide risk-based primary emergency care/first aid in the workplace (First Aid Level 2)

6. First Aid training Level 1 to Level 2 provided by NOSA is in full compliance with the requirements of the DoL’s directive.

7. NOSA has been accredited with merSETA for First Aid Level 1 and Level 2 since 30 October 2017 and will remain so until 11 September 2024, whereafter NOSA will apply for re-accreditation in the normal course.

NOSA cordially invites all of its valued customers to contact Aamena Mahomed, NOSA’s Company Secretary, at aamena.mahomed@nosa.co.za for any further clarification.

Karl Campbell,

CHIEF EXECUTIVE OFFICER

NOSA PROPRIETARY LIMITED

02/10/2019